

2024



# eForms IP-50 User Guide for Law Enforcement

Center for Advanced Public Safety
The University of Alabama
http://caps.ua.edu

Issue Date: September 2024

# CONTENTS

About eForms IP-50	3
Getting Started	3
Download and Install eForms	3
eForms IP-50 Roles   CAPSLock Administrator's Responsibility	4
Logging in to eForms	5
Training Mode	6
eForms Application Overview	7
The Ribbon	8
NEW	8
Open	8
Save	8
Validate	8
Print	8
Submit	8
Auto Populate Buttons	9
Submissions	9
Notifications (DVR Only)	10
Settings – Application Settings, User Settings, and Theme	10
Creating A New IP-50 Form	11
Import Ticket from eCite	12
Arrest Section	13
Driver Section	14
Tests	15
Confirmation Section	16
Validating	18
Print & Submit	20
Printed IP-50 Example	22
Viewing Submissions	23
Managing Forms – Saving, Opening, Exporting Forms	24
Saving a Form	
Opening Forms	2.4

Opening a Saved Form on Another Computer	24
Deleting a Form	25
Setting eForms To Live Mode	26
eForms Website	27
Resources and Support	30
CAPS MS Help Desk – Application Support	30
MS DPS – Driver Service Bureau	30
Mississippi Forensics Laboratory	30
Intoxilyzer Information	30
Appendix A: Managing Users - CAPSLock Administrator Guide	31
About CAPSLock	31
Getting Started with CAPSLock	31
Setting Up a New Users for Your Agency	32
Assigning the eForms IP-50 Agency Viewer Role – Supervisors Only	38
Managing Users (Members)	42
Edit Users	42
Unlocking User Accounts	43
Resetting Passwords	43
Disabling Accounts	44
Adding CARSLock Administrators	44

# **ABOUT EFORMS IP-50**

eForms IP-50 is the statewide DUI license revocation form for the State for Mississippi. The eForms IP-50 application is a comprehensive reporting tool that should be utilized by all law enforcement in the state of Mississippi to accurately, consistently, and electronically record and process facts and circumstances associated with a driving under the influence offense.

The eForms application works within the Mobile Officer Virtual Environment (MOVE) software framework. MOVE consists of a set of software applications and integrated peripherals that work to minimize data entry tasks. The information required in eForms IP-50 regarding the person(s), vehicle(s) and location(s) are entered and imported into the case using various MOVE functions, including directly importing information from the eCite DUI citation. These features make it much easier and faster to organize, enter, validate, and submit pertinent DUI license revocation data.

eForms IP-50 for law enforcement is an application that must be downloaded and installed on the client machine much like eCrash, eCite, and eForms DVR.

# **GETTING STARTED**

The eForms IP-50 system is comprised of two parts:

- 1. **eForms application** used to enter new forms/reports.
- 2. **eForms website** used to search, view, and print IP-50s for your agency.

What you will need:

- 1. Law enforcement will need MOVE, MapClick and eForms installed on your computer.
- 2. All users must have an account in CAPSLock/CAS with a law enforcement agency.
- 3. For new accounts, contact your agency's CAPSLock/CAS administrator.

Personnel wanting to use eForms IP-50 will need to contact their agency's CAPSLock/CAS administrator to have their account setup.

#### DOWNLOAD AND INSTALL EFORMS

The eForms application can be downloaded and installed from:

# https://camp.dps.ms.gov/installers

You will need a CAPSLock account and local administrator access to your computer to perform the installation.

# EFORMS IP-50 ROLES | CAPSLOCK ADMINISTRATOR'S RESPONSIBILITY

IMPORTANT: All law enforcement agencies have been assigned both the MOVE and eForms IP-50 application privileges. This means that all personnel belonging to any enforcement agency automatically inherit these privileges and can access MOVE and eForms just by having an active account in CAPSLock/CAS.

CAPSLock/CAS administrators will be responsible for granting supervisors/administrators the eForms IP-50 Agency Viewer role. Agency CAPSLock/CAS administrators can view the CAPSLock/CAS Administrator Guide in <a href="https://example.com/appendix A">Appendix A</a> of this guide.

*IP-50* – *privilege* allows users to create, edit, and submit IP-50s through the eForms application. Users with this base privilege will also be able to access their own forms on the eForms website. All users belonging to a law enforcement agency will automatically have this privilege, there is no need to have this privilege assigned. *eForms IP-50 Agency Viewer* - role allows users view and print all their agency's IP-50s.

Tip: <u>The best</u> method for learning eForms <u>is to login and start using the application in Training mode</u>. To access Training mode, follow the directions in the next section.

This guide is not comprehensive. It may not cover all available features of the application. The guide is designed to show an overview of the application's primary interfaces and features. To reduce redundancy, many of the sections of this guide depend on knowledge of the previous section.

# 1. Login to MOVE:





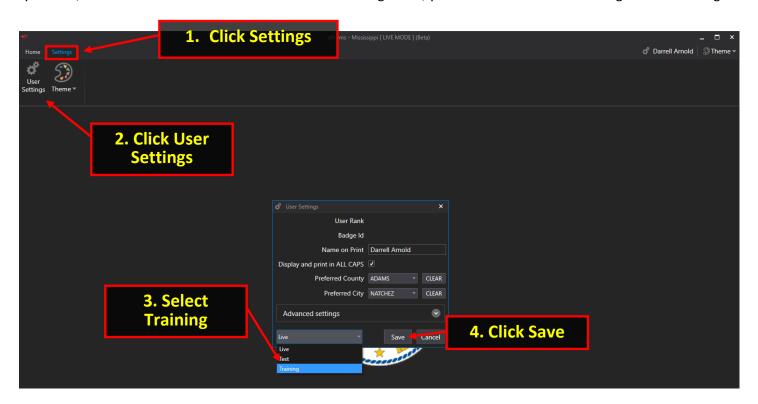
When eForms first loads you may receive an additional authentication window. Reentering your login credentials will keep eForms in sync with the server. This allows you to view real-time status of submitted forms/reports, submit new forms/reports, save forms/reports locally and on the server, and receive notifications from your supervisor regarding rejected forms/reports (DVR only). However, it is not necessary to have an internet connection when using eForms, only when transferring forms/reports to the server which will be covered later in the guide.



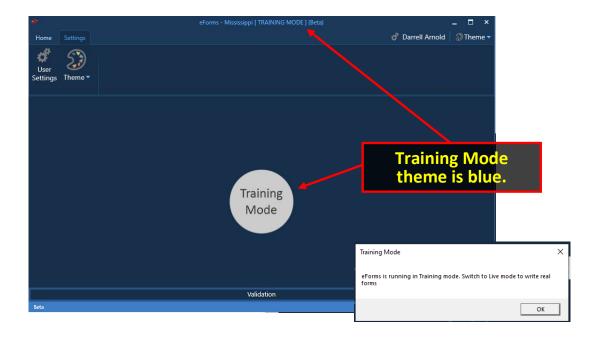
If you do not have an internet connection when first logging in, click the Use Offline button to continue loading eForms.

# TRAINING MODE

By default, eForms will load into live mode. To access Training mode, you will need to make the change in User Settings.



eForms will restart in Training Mode, signified by the theme turning blue and a large circle in the middle of the application window which reads "Training Mode."



Every time you start eForms in training mode a pop-up window will appear reminding you that you are in training mode.

# EFORMS APPLICATION OVERVIEW

The eForms application is comprised of three main sections: 1) The Ribbon, which contains all the application functions.

2) The form data entry area where you create new forms. 3) The Validations section displaying warning and error messages for the active form.



# THE RIBBON



The ribbon menu along the top of the page is always visible. These are your options for creating and managing forms.

#### NEW



The New button will pull up all the forms you currently have access to create. The easiest way to start a new IP-50 form is to click the form name to the left of the New button.

NOTE: Depending on your level of access, you may not see the other forms visible to other users/agencies. In most cases, you will only have access to the DVR and IP-50 forms.

#### **OPEN**



Brings up the Open documents window. Access forms saved to your computer.

# SAVE



Saves the form to your computer and on the server if connected to the internet. This allows you to save the form on one computer and then finish it later on another.

# **VALIDATE**



Validates the active form. Validation messages will appear at the bottom of the eForms application. In addition, fields containing errors will be highlighted in red. All forms/reports must be validated and free of errors before you can successfully submit the form/report to the server.

# PRINT



Prints the completed IP-50 form.

# **SUBMIT**



Submits the active form/report to the server for further processing. This button is only available if the current form is free of validation errors.

# **AUTO POPULATE BUTTONS**



These buttons allow you to quickly populate recently saved data from MOVE Recent Data.

# **SUBMISSIONS**

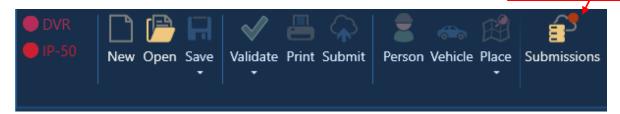


Brings up a window displaying all your submitted forms. If connected to the internet, the Submissions Manager will display all forms/reports created by you, regardless of the computer used.

# NOTIFICATIONS (DVR ONLY)

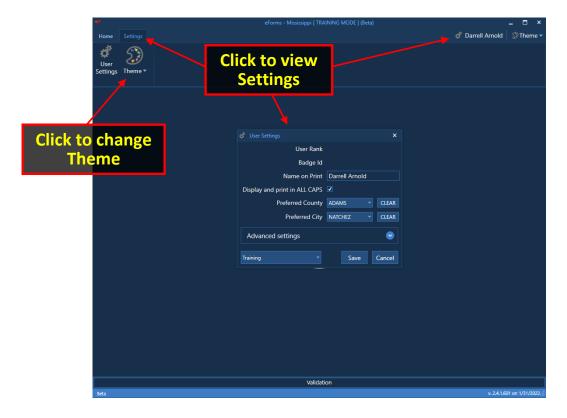
A notification bubble will appear on the Submissions button when a supervisor has rejected your DVR report. **NOTE: IP-50s do not require supervisor approval.** 

Rejected report notification bubble.



# SETTINGS - APPLICATION SETTINGS, USER SETTINGS, AND THEME

You can access application and user settings by clicking on the Settings tab at the top or on your name in the top right-hand section of the application. Likewise, to change the Theme when in live mode, click either of the Theme buttons.



In user settings you can change how your name appears on forms, set type to all CAPS, set your default County/City, and switch between Live and Training modes.

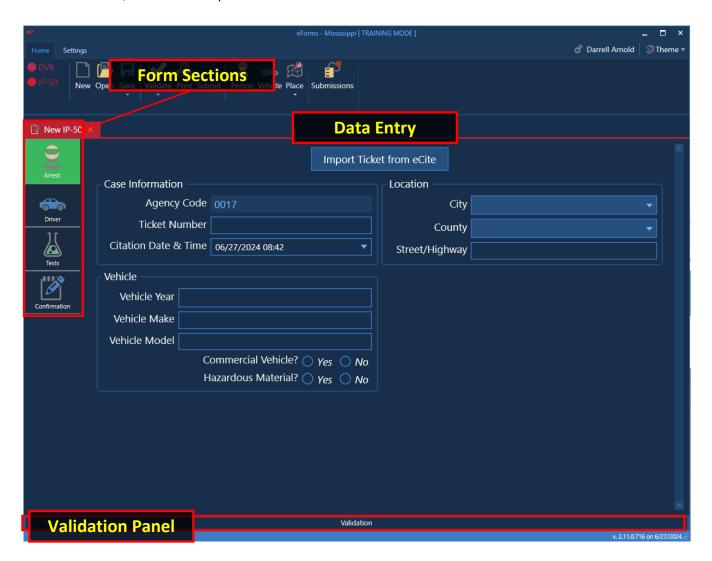
# CREATING A NEW IP-50 FORM

The following sections describe the details of completing an IP-50 form. We will go through the primary steps to completing a form, checking for errors (i.e., validating) and submission. Not all fields will be covered in this guide but after completing this section you should have a solid understanding of the eForms application as it pertains to creating and submitting an IP-50 form.

# 1. Click the IP-50 form name next to the New button:

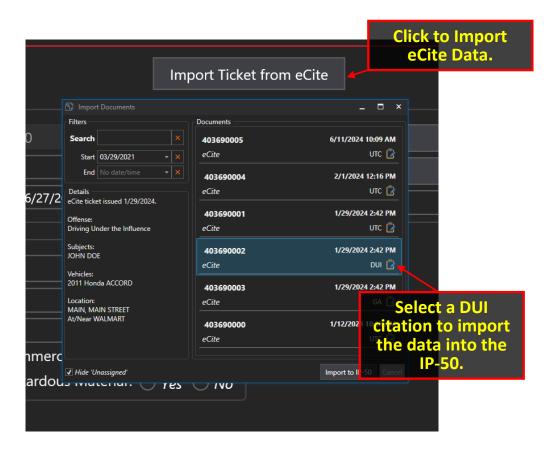


A new IP-50 form will open in a new tab displaying the form sections/components on the left (Tree), a data entry window in the center, and validation panel at the bottom.



# IMPORT TICKET FROM ECITE

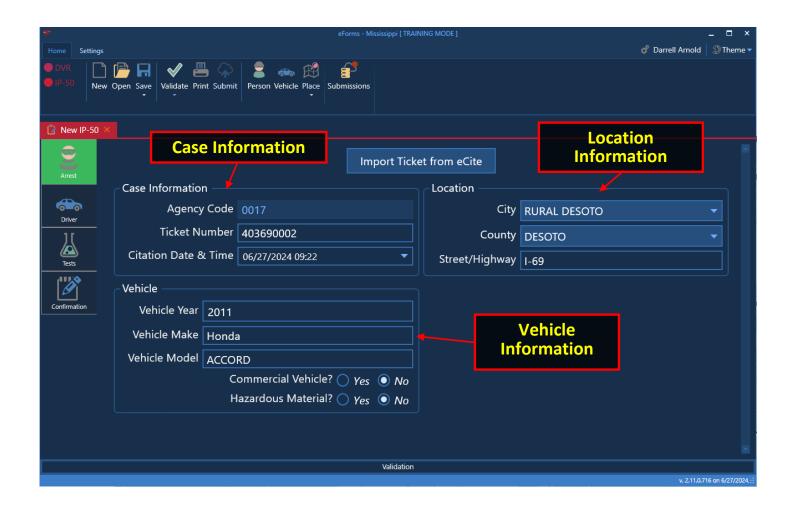
The Import Ticket from eCite button allows agencies using eCite to import a DUI citation data directly into the IP-50. This saves a significant amount of time entering data on the driver and vehicle.



eCite is a free application available to all enforcement agencies in the state of Mississippi. An MOU will need to be processed between your agency and MHP. For more information on eCite, please send an email to <a href="mailto:mscapssupport@ua.edu">mscapssupport@ua.edu</a>.

# ARREST SECTION

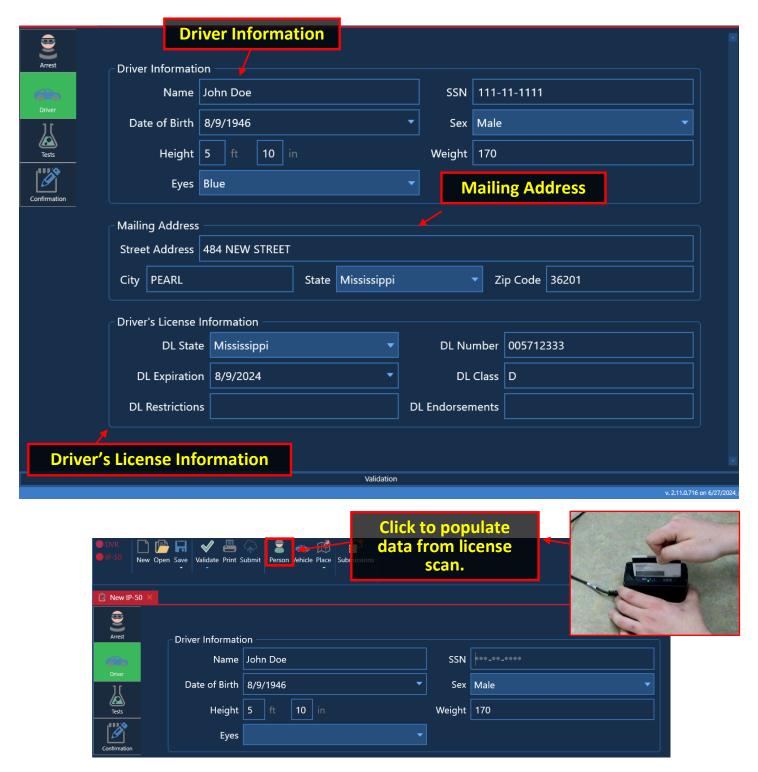
The Arrest section is where you will enter details about the Case, Vehicle, and Location. Each segment contains a logical grouping of the components and the data elements that are necessary to complete the form.



TIP: You can use the Tab key to navigate through each form section and field. The system will move from one form section to the next when you reach the last data field.

# **DRIVER SECTION**

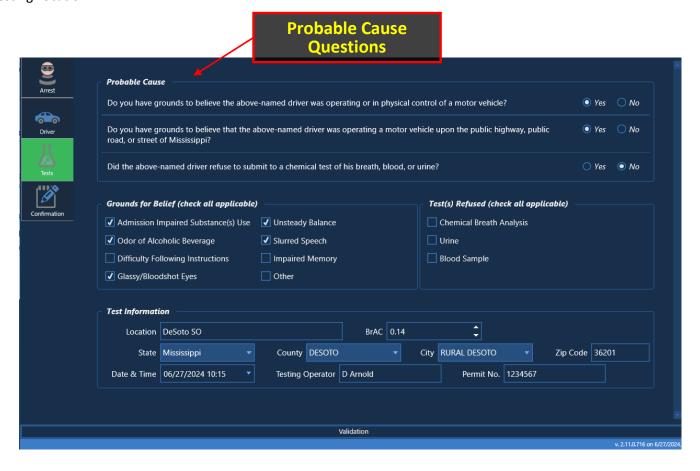
The Driver section is where you will enter details about the Driver, Driver's Address and License Information. Each segment contains a logical grouping of the components and the data elements that are necessary to complete.



REMINDER: Always verify and update auto-populated data.

# **TESTS**

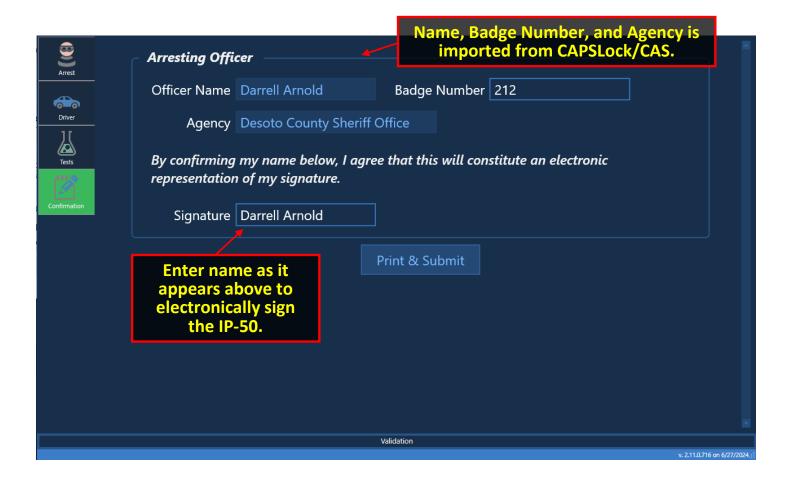
In this section you'll provide details involving Probable Cause, Sobriety, Tests Offered/Refused, Breath Test Results and Testing Location.



# **CONFIRMATION SECTION**

Your Name, Badge Number and Agency name should appear based on your login to MOVE. If this data is incorrect, you can change it here; however, you should ask your agency CAPSLock/CAS administrator to update your profile in CAPSLock/CAS.

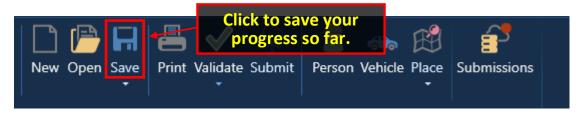
You will need to enter your name as it appears in the "Officer Name" section to electronically sign the IP-50.



NOTE: If your name is incorrect in CAPSLock/CAS it is permissible to enter it correctly here instead of the way it appears in "Officer Name." If your name needs to be corrected, please send a request to <a href="mailto:mscapssupport@ua.edu">mscapssupport@ua.edu</a>.

# **SAVING YOUR FORM**

It is good practice to save your form frequently. At any time, you can click the Save button in the ribbon area to save your progress. After saving you can close the form and eForms if necessary and finish the form later by clicking the Open button. If connected to the internet, the form will be saved on the server as well in the event you need to finish it later using a different computer.



# **VALIDATING**

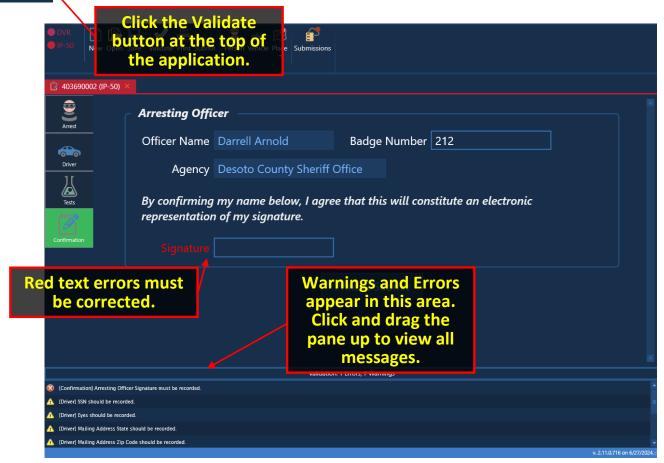
Validating is a process for checking your form for errors. There are two types of validation messages: Warnings and Errors. Warnings are reminders that you may have left something off the form. For example, if you do not enter an SSN for the driver, eForms IP-50 will remind you by providing a warning message. Although SSN and some other data points are not required on each form, the message serves as a reminder to add them if available.

Conversely, Error messages are something that must be corrected before you can submit the form. Normally this means you failed to supply an answer to a critical piece of information, or you selected something in the form that now requires you to answer additional questions.

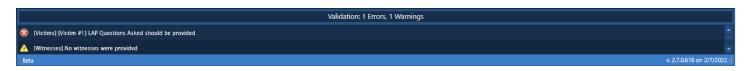
To check your form for errors, click the Validate button located in the top ribbon area of the application.

Then, look at the very bottom for validation messages.

Validate



NOTE: You may have to click and drag the Validation pane upwards to see all the messages:



In this case it appears that the officer forgot to sign the form. To quickly go to the section of the form with an error, double-click it in the Validation pane.



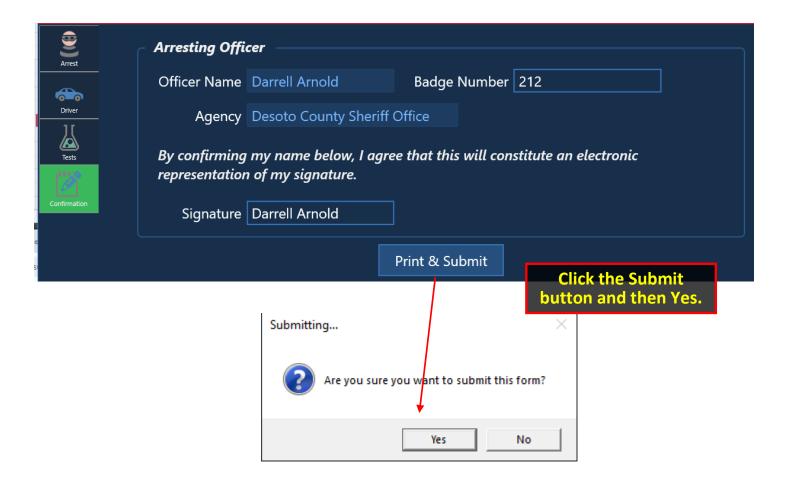
After fixing the error, click the Validate button again and it will be removed from the validations pane.

Once all errors and warnings are addressed, you are now ready to print and submit your form.

# **PRINT & SUBMIT**

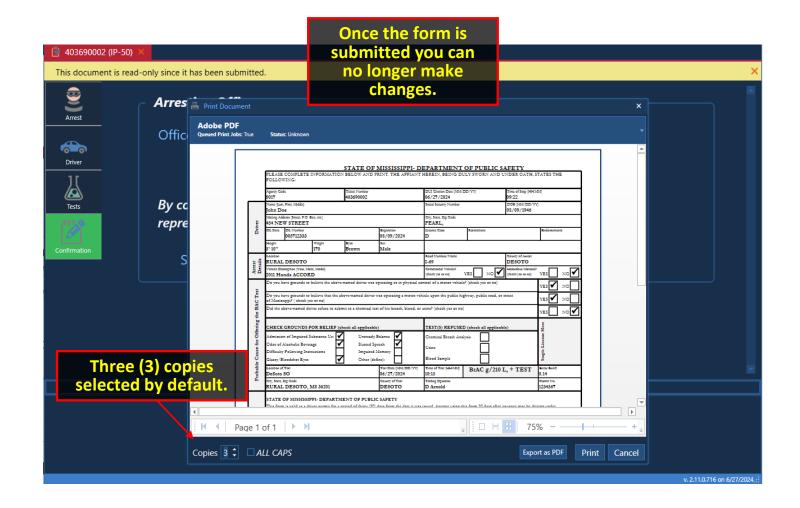
Once you have completed the validation process and corrected all errors and considered all warnings, you will be able to Print and Submit your form for supervisor review. The Print & Submit button will not be active until you have validated your form.

Click the Print & Submit button located in the middle of the page in the Confirmation section of the form. This will bring up a window asking if you are ready to submit the form.



You'll see the status of your submission in the lower right-hand corner of the application.





A print preview window will open allowing you to select your default printer and print three (3) copies of the IP-50:

- Vehicle Operator
- Arresting Officer
- Court Clerk

After successfully printing and submitting your form it will become Read-Only, which means no further edits can occur.

Submitted forms are available on the eForms website (<a href="https://eforms.dps.ms.gov">https://eforms.dps.ms.gov</a>) for review and printing.

NOTE: Submitted IP-50s <u>DO NOT REQUIRE</u> supervisor approval. They are automatically approved upon submission. However, you will need to process the IP-50 like you would any IP-12 and IP-14 by collecting the DL (when required) and submitting to your local court for further processing.

An example of a completed IP-50 can be seen below.

					I- DEPARTM						
	PLEASE COMPLETE IS FOLLOWING:	NFORMATION	N BELOW AND P	RINT. THE AFFL	ANT HEREIN, BE	ING DUI	LY SWOF	IN AND	UNDER OATH, S	TATES TH	E
	FOLLOWING:										
	Agency Code Ticket Number				DUI Citation Date (MM/DD/YY)				Time of Stop (HH:MM)		
	0017 Name (Last, First, Middle)		403690002		06/27/202 Social Security				09:22 DOB (MM/DD/Y	w.	
	John Doe				Social Security.	Number			08/09/1946	1)	
	Mailing Address (Street, P.O. Bo	Mailing Address (Street, P.O. Box, etc.)				City, State, Zip Code					
Driver	484 NEW STREET				PEARL,						
Dr	DL State DL Number 005712333		Expiration 08/09/2024	License Class	I I				Endorsements		
	Height	Weight	Eyes	Sex		Р 1					
	5' 10"	170	Brown	Male							
Arrest Details	Location					/Name			County of Arrest		
		RURAL DESOTO				I-69			DESOTO  Hazardous Material	DESOTO	
A	Vehicle Description (Year, Make, Model) 2011 Honda ACCORD								(check yes or no)	YES	NO <b>√</b>
	Do you have grounds to b	pelieve the above	-named driver was o	perating or in physi	cal control of a mot	or vehicle?	(check ye	s or no)			
žš.										YES <b>▼</b>	NO
Te	Do you have grounds to b of Mississippi? ( check yes		bove-named driver v	was operating a mot	or vehicle upon the p	public high	iway, publ	ic road, or	street	YES VO	
ВАС	Did the above-named driv		mit to a chemical tes	t of his breath, bloo	d. or prine? (check v	es or no)					늼
he ]				,	, ()	,				YES	NO <b>√</b>
ngu										re	
fferi	CHECK GROUNDS FO		heck all applicable	*)	TEST(S) R	EFUSED	(check a	ll applica	ble)	Saple License Here	
r O	Admission of Impaired Su	· ·	Unsteady	Unsteady Balance		Chemical Breath Analysis				Sus	
e fo	Odor of Alcoholic Bevera	<u> </u>	Slurred Sp	H	Urine		Г			ĭ	
Saus	,	fficulty Following Instructions Impaired Memory Blood Sample						taple			
) ele	Glassy/Bloodshot Eyes	✓	Other (de	<i>'</i>			L				
Probable Cause for Offering the BAC Test	Location of Test         Test Date (MM/DD/Y)           DeSoto SO         06/27/2024				YY) Time of Test (I 10:15	HH:MM)	BrAC	g/210	L, + TEST	Enter BrAC 0.14	
Pπ	City, State, Zip Code County of Test				Testing Operator				Permit No.		
				DESOTO	D Arnold	D Arnold				1234567	
Receipt For Driver's License Temporary Driving Permit	STATE OF MISSISSIPPI- DEPARTMENT OF PUBLIC SAFETY  This form is valid as a driver permit for a period of thirty (30) days from the date it was issued. Anyone using this form 30 days after issuance may be driving under suspension. Law enforcement officers may determine if the permit holder is driving under suspension by contacting the Miss. Dept of Public Safety, Driver Service Bureau or any Mississippi Justice Information Center Terminal.  This receipt and permit are issued to individuals who have either:refused a breath test to determine alcohol concentration ORprovided a breath sample with an alcohol concentration in violation of Miss. Code Ann. § 63-11-30  -VIOLATOR'S SUSPENSION NOTICE  If you provided a breath sample with an alcohol concentration in violation of Miss. Code Ann. § 63-11-30, your license will be suspended 30 days from the date of the issuance of this permit. If you request a trial within 30 days then the court may issue an order extending your driving privileges pending the outcome of your case as provided under Miss. Code Ann. § 63-11-23. The Miss. Dept. of Public Safety must receive this order to keep your license from being suspended.  If you refused to provide a breath, urine, or blood sample to determine alcohol concentration, your license will be suspended 30 days from the date of the issuance of this permit under Miss. Code Ann. § 63-11-23.  If the address on your license does not match the address where you currently reside, you must update your information with the Driver Service Bureau immediately in order to receive notices regarding license suspension.										
	Arresting Officer (Last, First, Middle)				Arresting Office	Arresting Officer Signature					
	Darrell Arnold				Darrell	Darrell Arnold					
	Officer ID Number					Enforcement Agency					
	212 Desoto County Sheriff Office										
Š	COURT CLERK OR NOTARY SEAL Sworn to me this day of (month/ year)										
Notary	Notary Public or Court Clerk										
	My Commission Expires										
	My Commission Expir	es									
	My Commission Expir Court Clerk or Notary,			Driver Records Di	vision/ DUI; PO I	30x 1459;	Canton, N	AS 39046			

COLLECT LICENSE. IP-50; Revision 050224

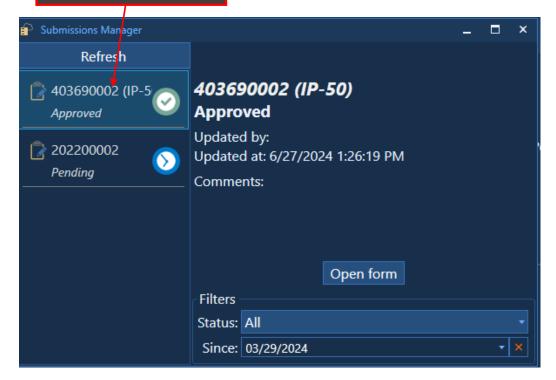
# **VIEWING SUBMISSIONS**

To view all submissions by you for this agency from any computer, click on the Submissions button located in the ribbon at the top of the application.



This will bring up the Submissions Manager window which will display all your submitted forms from any computer for the agency you are logged into MOVE under.

Click the Submissions button to review status of submitted forms.



Submitted forms are available on the eForms website (https://eforms.dps.ms.gov) for review and printing.

NOTE: Submitted IP-50s <u>DO NOT REQUIRE</u> supervisor approval. They are automatically approved upon submission. However, you will need to process the IP-50 like you would any IP-12 and IP-14.

# MANAGING FORMS – SAVING, OPENING, EXPORTING FORMS

Saving and opening forms is a straightforward process, just click the corresponding buttons in the ribbon at the top of the application to perform those actions.

#### SAVING A FORM



You can click the Save button located in the ribbon at the top of the application anytime to save your open form. This allows you to return to it later for completion. You can check to verify your form was saved by clicking on the Open button (next section).

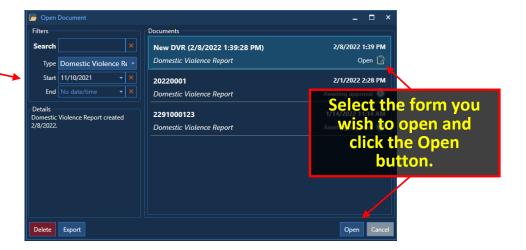
If you are connected to the internet, saving your form will save it locally on your machine and on the server. This means you can open the form on another computer to finish working on it there (see next section).

# **OPENING FORMS**



Clicking the Open button will bring up a window displaying all forms/reports you have created for this agency on any machine synced with the server.

Click the Open button to bring up the Open Document window.



If you are continuing to work on a form you previously started and saved, your form should be unlocked so you can continue working on it, but if your form is locked (i.e., read only), it's because you previously printed and submitted it to the server. No further edits/changes can be made to printed/submitted IP-50 forms.

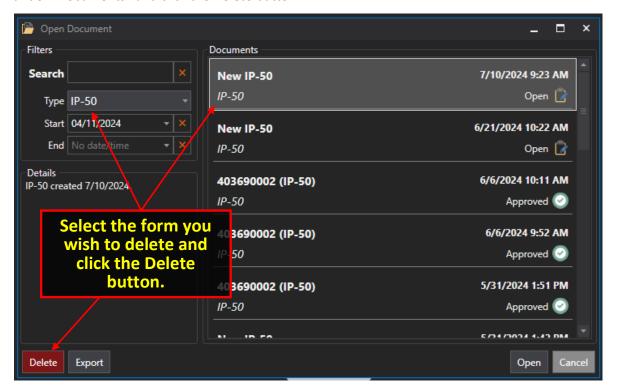
# OPENING A SAVED FORM ON ANOTHER COMPUTER

eForms allows you to save forms on one computer and re-open them on another. Make sure you have a good internet connection when saving your form. Be sure to login to MOVE – eForms on the other computer with the same user account and agency as you created the form under.

IMPORTANT: Do not submit your form if you are just wanting to save it so you can work on it later using a different computer. Remember, submitting a completed form locks it for editing until your supervisor rejects it.

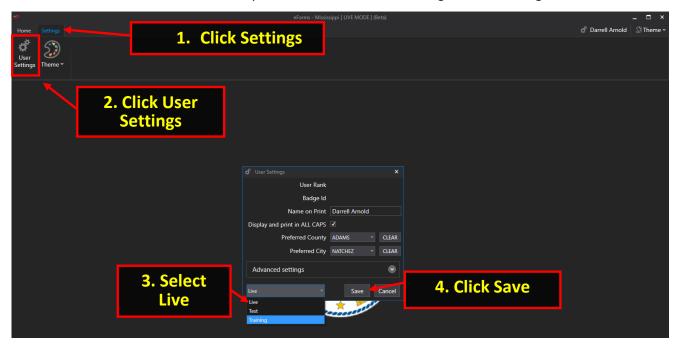
# **DELETING A FORM**

If you need to delete a form that has not been printed/submitted, click the Open button, select the form type, select the form under "Documents" and click the Delete button.

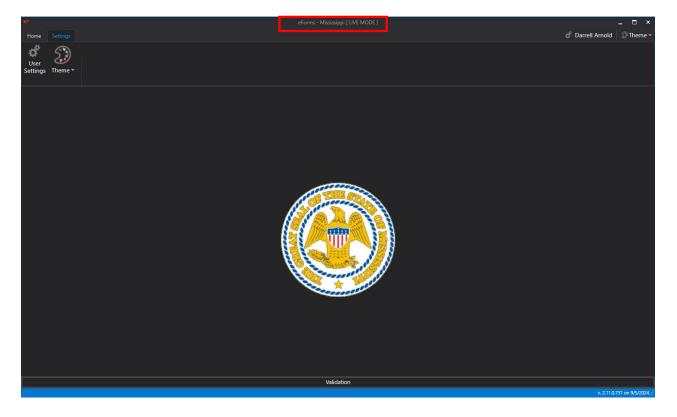


# SETTING EFORMS TO LIVE MODE

After you have practiced using eForms in Training Mode, you will need to set it back to Live Mode before using the application in the field. To access Live Mode, you will need to make the change in User Settings.



eForms will restart in Live Mode, signified by the theme turning black and the title at the top reading [Live Mode].

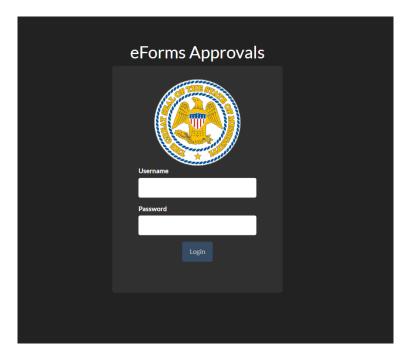


#### FFORMS WFBSITE

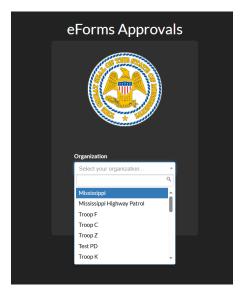
Once IP-50 forms are completed using the eForms application they will be accessible for review and printing on the eForms website. As a user, you can login to the eForms website to view all your submitted forms.

# https://eforms.dps.ms.gov

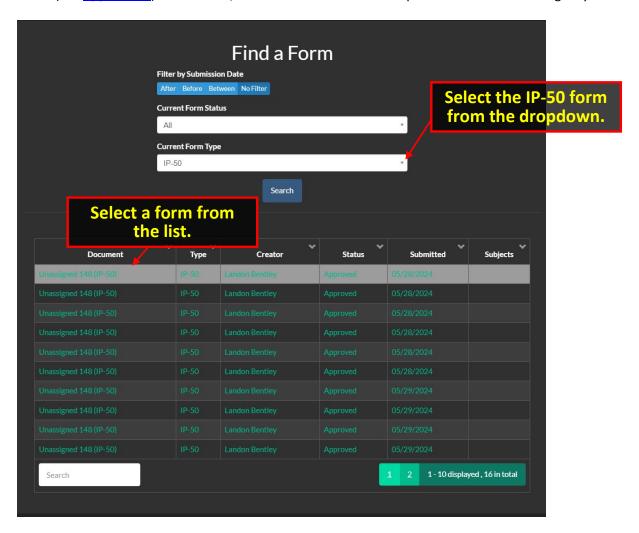
Enter your CAPSLock/CAS login credentials and then select your agency.



NOTE: Only agencies that you are a member of will appear in the list. For most people, there will be only one agency listed.



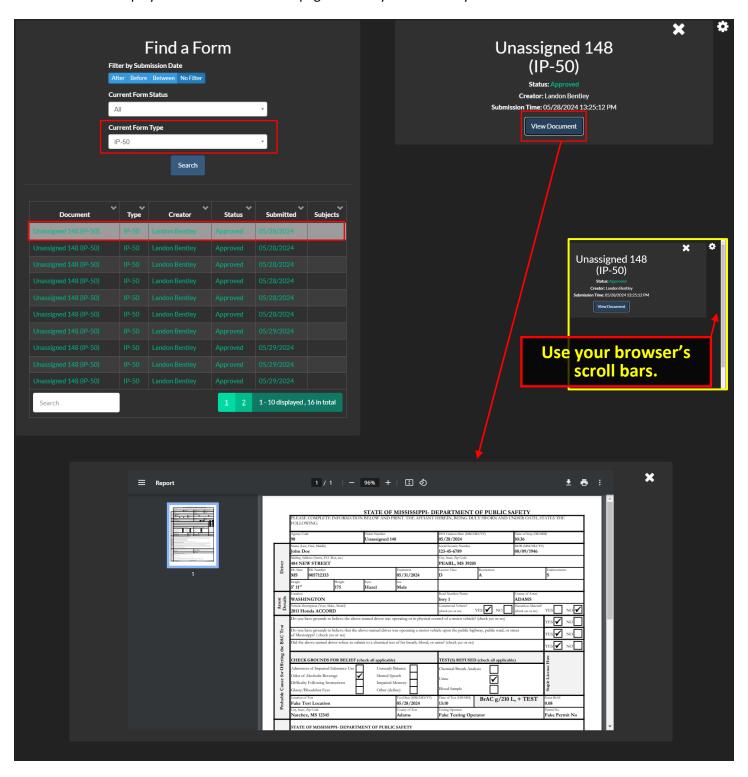
All users will be able to view and print their own IP-50s from the website. Agency supervisors with the **eForms Ip-50 Agency Viewer** role (see <u>Appendix A</u>) in CAPSLock/CAS will be able to view and print all IP-50s for their agency.



Form options for the selected form will appear to the right as shown below.



The form will be displayed at the bottom of the page. You may need to use your browser's scroll bars to view the form.



# **RESOURCES AND SUPPORT**

For eForms application support, including issues using eForms and user accounts please contact the CAPS MS Help Desk by email: <a href="mailto:mscapssupport@ua.edu">mscapssupport@ua.edu</a>. This will create a ticket in our support system, and someone will normally reply the same day.

# CAPS MS HELP DESK - APPLICATION SUPPORT

mscapssupport@ua.edu

# MS DPS - DRIVER SERVICE BUREAU

Driver Records 152 Watford Parkway Drive Canton, MS 39046 601-487-7028

contactdsb@dps.ms.gov

https://www.driverservicebureau.dps.ms.gov/DriverRecords/Home

# MISSISSIPPI FORENSICS LABORATORY

601-420-9000 215 Allen Stuart Drive Pearl, MS 39208

https://www.dps.ms.gov/forensic-laboratories/Crime-Lab

# INTOXILYZER INFORMATION

Implied Consent Section of Mississippi Forensics Laboratory
Wendy Hathcock, Section Chief
601-420-9020 office
whathcock@mcl.ms.gov
https://www.dps.ms.gov/forensic-laboratories/Crime-Lab/implied-consent

# APPENDIX A: MANAGING USERS - CAPSLOCK ADMINISTRATOR GUIDE

Below is the entire CAPSLock Administrator Guide for managing users. We placed it here for convenience.

NOTE: The CAPSLock User Management system may soon be replaced with a newer system called CAS. When the new system is in place this information will become outdated.

# ABOUT CAPSLOCK

This document is intended for agency administrators to use as a guide for setting up new users in the CAPSLock User Authentication System.

CAPSLock is a web application accessible through a web browser using the URL:

# https://capslock.dps.ms.gov/admin

You must have the CAPSLock administrator privilege to use this site.

Law enforcement personnel wanting to become agency administrators should contact the Mississippi Help Desk to have their account setup.

MS CAPS Support Help Desk mscapssupport@ua.edu

Court clerks do not need to use the eForms IP-50 application to access forms, only LE agencies.

All MS LE agencies should have their own CAPSLock administrator to create and manage user accounts.

#### GETTING STARTED WITH CAPSLOCK

A law enforcement user must also have a CAPSLock account before accessing the **eForms** application and website. Contact the MS CAPS Support Help Desk to obtain the desktop eForms installer.

The website address to view and print submitted IP-50 forms is: https://eforms.dps.ms.gov

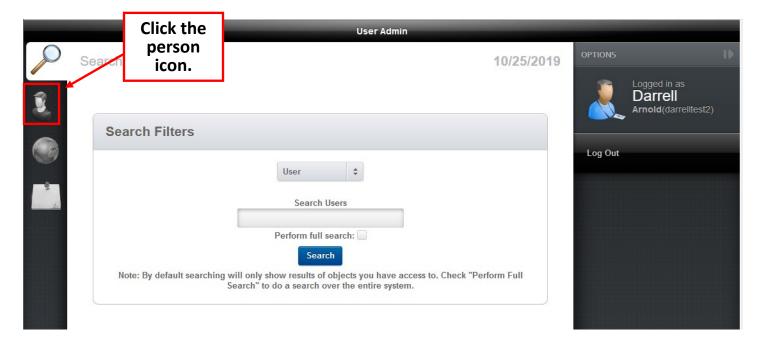
By default, all law enforcement agencies are assigned the IP-50 Officer and MOVE Officer privileges, so there is no need to assign those to anyone in your agency. However, CAPSLock administrators will need to assign the eForms IP-50 Agency Viewer role to anyone needing access to all their agency's IP-50s.

# SETTING UP A NEW USERS FOR YOUR AGENCY

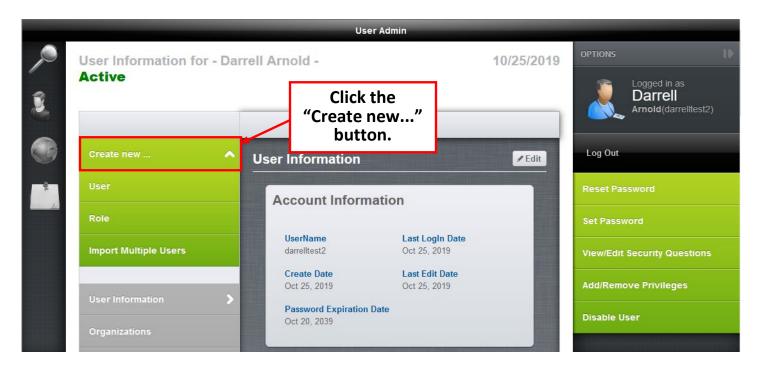
1. Login to <a href="https://capslock.dps.ms.gov/admin">https://capslock.dps.ms.gov/admin</a> (NOTE: If this is your first-time logging into CAPSLock, you will be prompted to finish setting up your user account.)



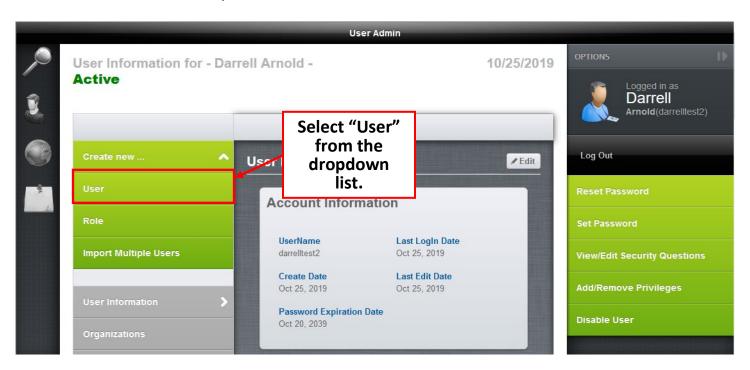
2. Click on the person icon located in the top left-hand corner of the screen:



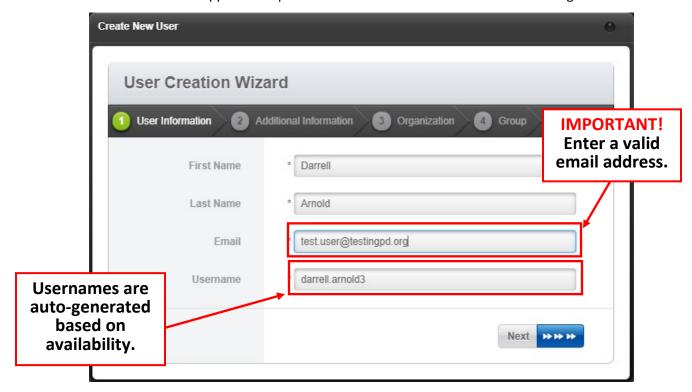
3. Click the "Create new..." button:



4. Select "User" from the dropdown list:

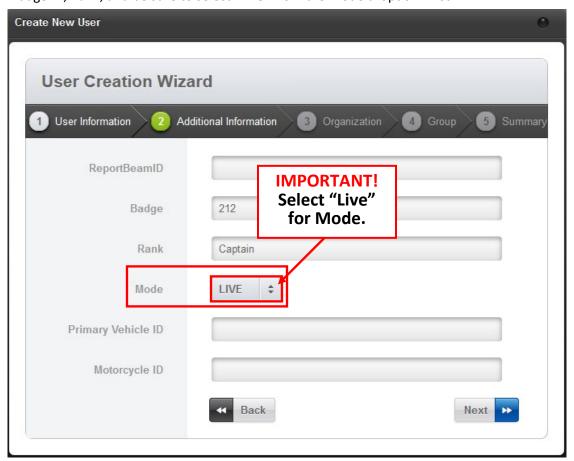


5. The User Creation Wizard will appear. Complete the User Information section before clicking the Next button.

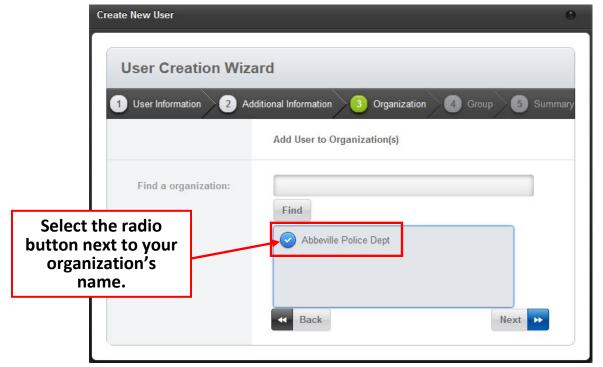


NOTE: You must enter a valid email address. Two notification emails will be sent to this user – one containing their username and the other containing their temporary password.

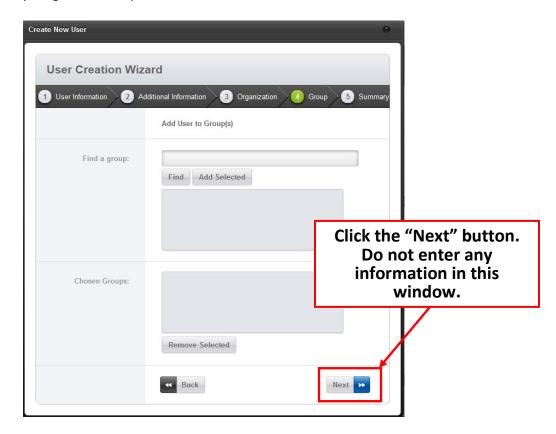
6. Enter Badge ID, Rank, and be sure to select "Live" from the Mode dropdown list.



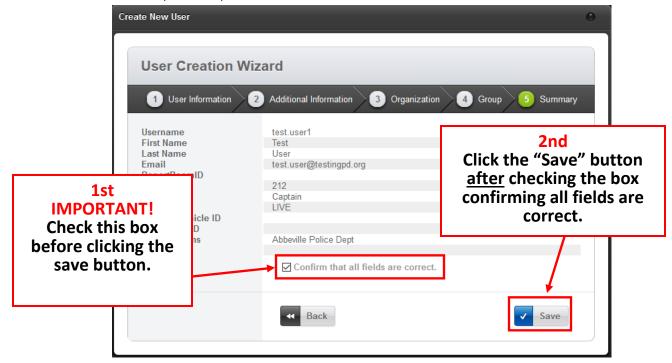
7. Select your organization name by clicking on the radio button:



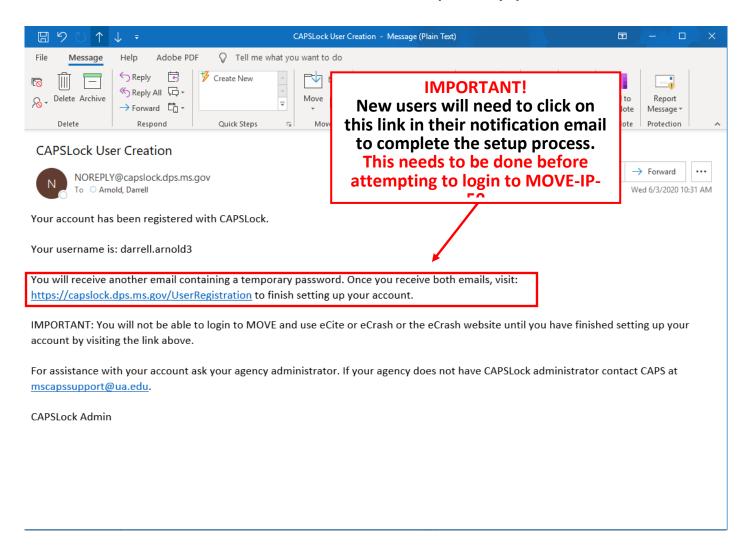
8. Do not enter anything in the Group tab:



9. Verify all information is correct, and then check the box next to "Confirm that all fields are correct." Click the "Save" button to complete the process.

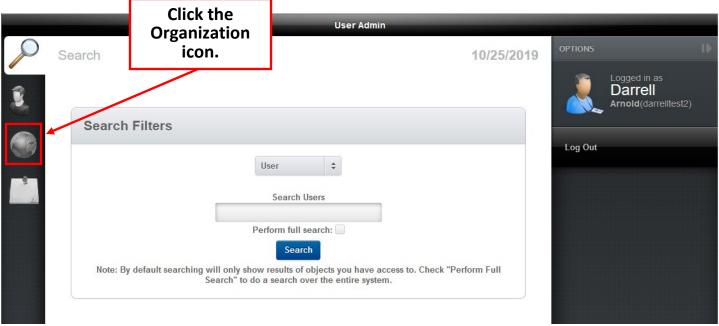


New users will receive two emails: one containing their username, and the other with their temporary password.

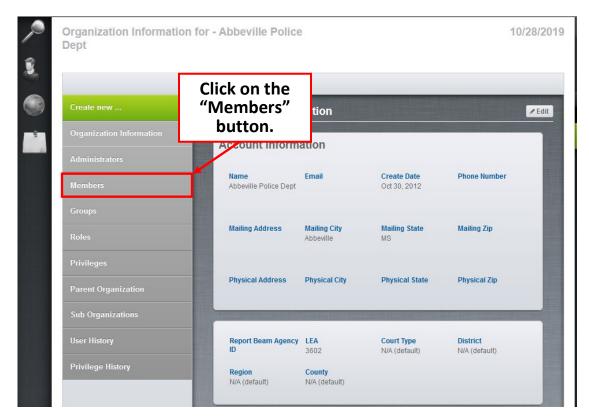


# ASSIGNING THE EFORMS IP-50 AGENCY VIEWER ROLE - SUPERVISORS ONLY

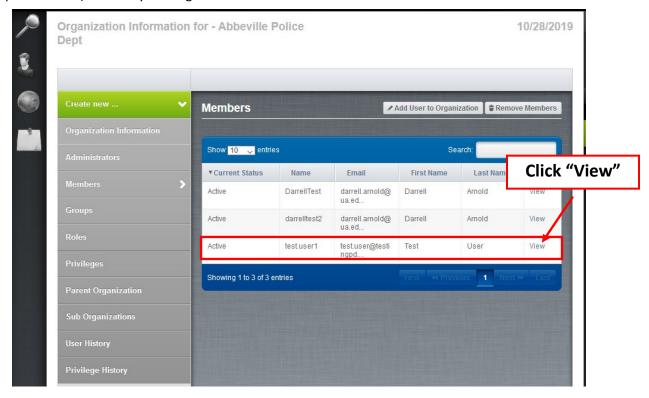
1. Login to the CAPSLock admin portal (<a href="https://capslock.dps.ms.gov/admin">https://capslock.dps.ms.gov/admin</a>) and click the Organization icon (globe) located in the top left-hand corner of the screen:



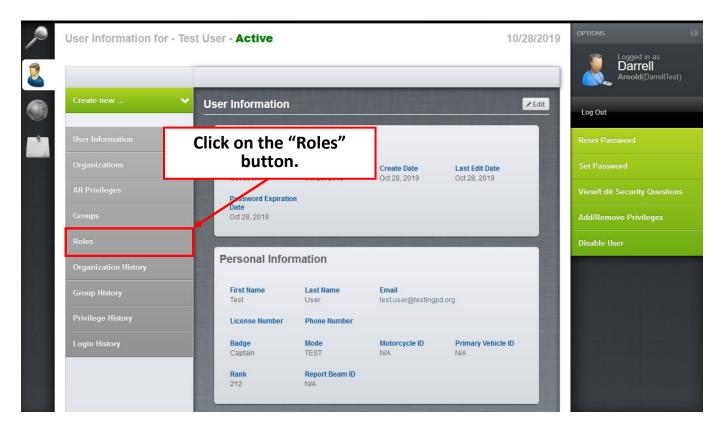
2. Click on the "Members" button located on the left-hand side of the screen:



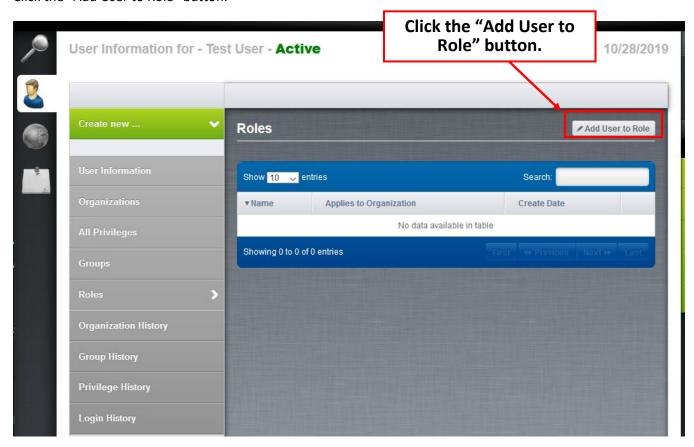
3. Select the member from the list shown that you want to grant role(s) to and/or reset password, edit, or disable (explained later). Select by clicking the "View" text link:



4. With the user's profile open, click on the "Roles" button on the left-hand side of the screen:

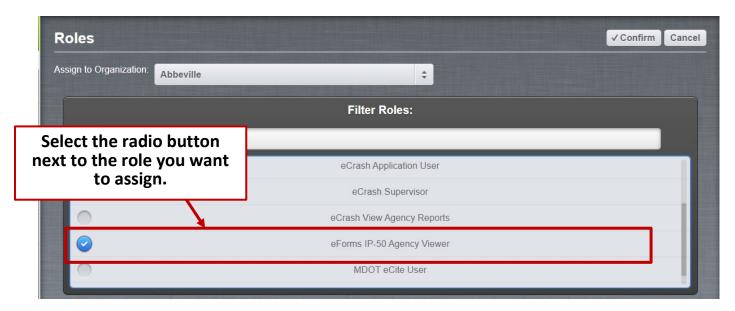


5. Click the "Add User to Role" button:

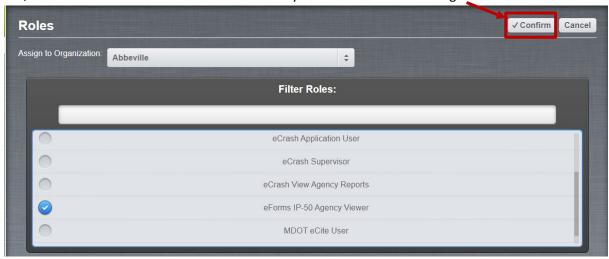


6. Select the radio button next to the eForms eForms IP-50 Agency Viewer role.

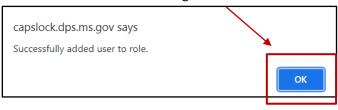
NOTE: The CAPSLock system automatically assigns the eForms IP-50 Officer privilege to members of all law enforcement agencies.



7. Then, select the Confirm button and wait for the system confirmation message.

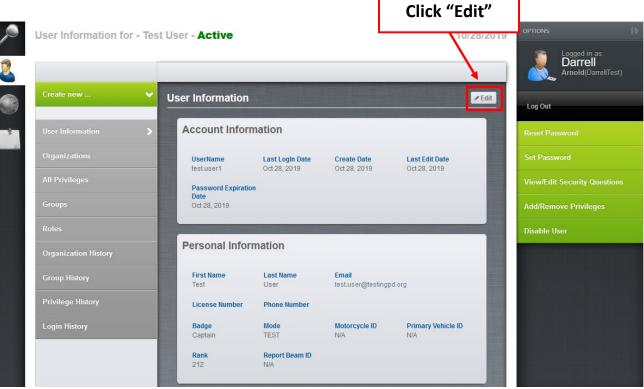


8. Select the 'OK' button to close the confirmation message box.

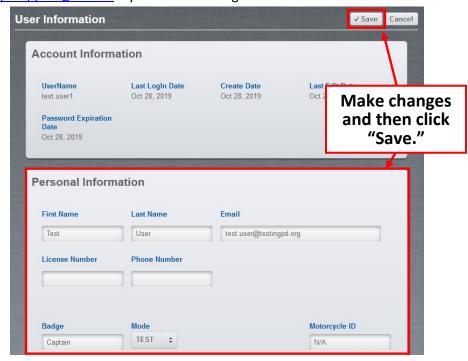


# **EDIT USERS**

1. With the user's profile open, click on the "Edit" button:

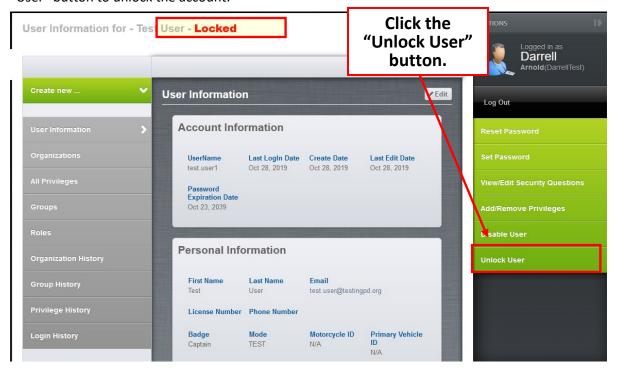


Make changes as needed and then click the "Save" button. NOTE: You cannot change the username. Contact support at: <a href="mscapssupport@ua.edu">mscapssupport@ua.edu</a> if you need to change the username.



# UNLOCKING USER ACCOUNTS

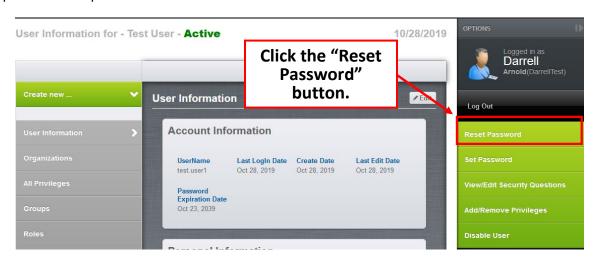
1. View the user's profile. The word "Locked" will appear next to the user's name at the top. Click on the "Unlock User" button to unlock the account:



NOTE: Most likely the user forgot their password, it expired (later revision of CAPSLock), or they did not receive their temporary password. In this case, it is advisable to go ahead and reset the user's password while you have the profile open (see next section).

# RESETTING PASSWORDS

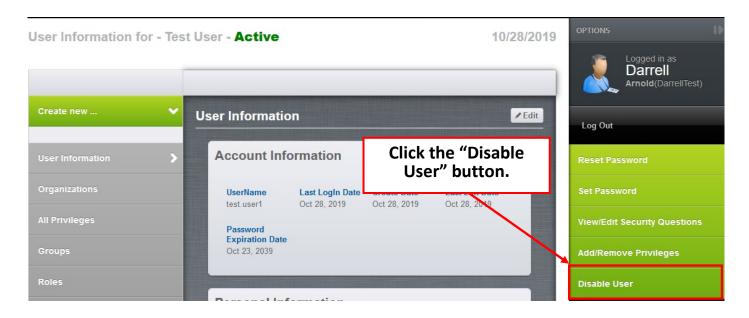
1. Open the user's profile and click on the "Reset Password" button:



NOTE: The user will receive an email with a temporary password. If no email is received, verify the email address on record for this account.

# **DISABLING ACCOUNTS**

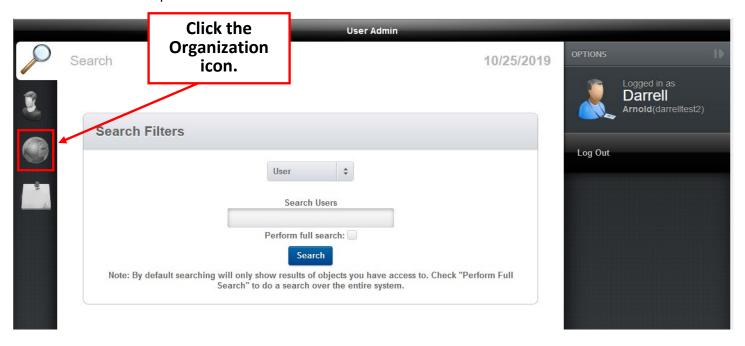
1. Open the user's profile and click on the "Disable User" button:



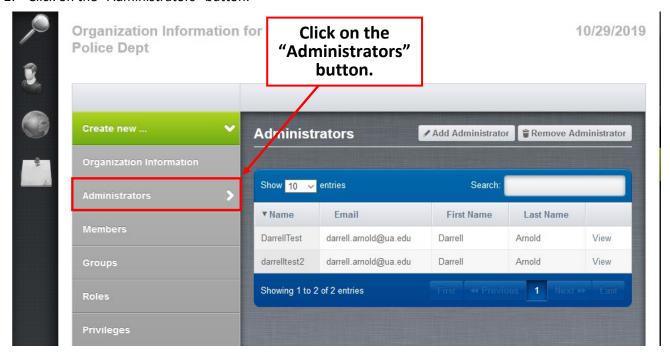
# ADDING CAPSLOCK ADMINISTRATORS

You may find it necessary to add other members as CAPSLock administrators so they can assist managing users for your organization. **NOTE: Only current CAPSLock Administrators or CAPS Support can add administrators to your organization.** 

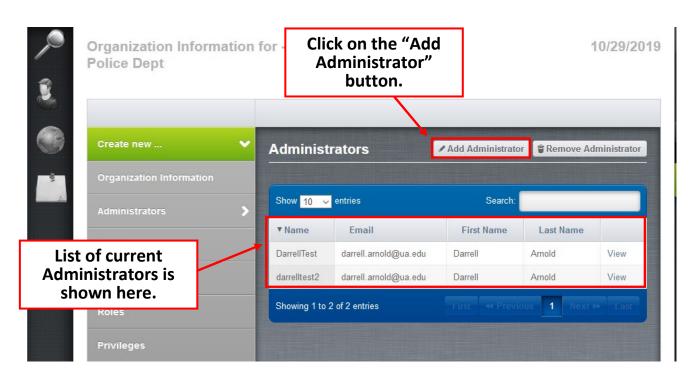
1. Login to the CAPSLock admin portal (<a href="https://capslock.dps.ms.gov/admin">https://capslock.dps.ms.gov/admin</a>) and click the Organization icon (globe) located in the top left-hand corner of the screen:



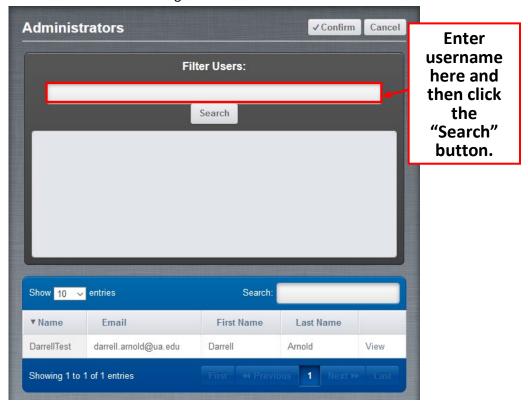
2. Click on the "Administrators" button:



3. Click on the "Add Administrator" button:



4. You will have to enter the username for the organization member:



5. Click on the radio button to the left of the username and then click the "Confirm" button:

